

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of February 2020

C.G.No:234/2019-20/ Guntur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

B. Sudeer,
11-164,
Dachepalli,
Guntur- Dist

Complainant

AND

1.Assistant Account Officer/O/Dachepalli
2.Deputy Executive Engineer/O/Dacehepalli
3.Executive Engineer/O/Macherla

Respondents

ORDER

1. Complainant presented a complaint before this forum stating that revision of CC bill for his 2 No's domestic services vide service No's 1444101004077 and 1444101008289 respectively.
2. Respondent No. 1 submitted his written submission before this forum stating that additional load notices were served to the complainant for an amount of Rs.4,350/- in respect of service No. 1444101004077 and Rs.4,350/- in respect of service No.1444101008289. The said amounts are paid by the complainant.
3. Complainant when contacted over phone on 19.02.2020 at 4.40 P.M. he informed that he was convinced by the version of the respondents and cleared all the dues and requested to close the complaint.
4. Since complainant had requested the Forum to close the complaint as his grievance was resolved and he had paid the CC bill, accordingly the case is disposed off.

DESPATCHED

DATE 06/03


If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.